

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
DECEMBER 2021**

Madison County Road Department

Reporting Dates 12/01/21 through 12/30/21

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
29943	01/13/20 12/15/21	Request Schedule Closed	Durations 702.0 S-to-C 687.0 O-to-C	Culvert Repair Medium Priority Culvert under the road, still causing flooding	Brown, Shirley Road Maintenance	Lockett, Francis Summerlin Rd Summerlin Rd District 5
30020	01/28/20 12/07/21	Request Schedule Closed	Durations 679.0 S-to-C 672.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St Magnolia St District 3
30860	04/23/20 12/15/21	Request Schedule Closed	Durations 601.0 S-to-C 586.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be cleaned ditches need cleaning because it is causing flooding to front yard makes it hard to get to house	Brown, Shirley Road Maintenance	Ziglar, Eddie 100 Rabbit Run Ln Rabbit Run Ln District 4
31896	09/04/20 12/20/21	Request Schedule Closed	Durations 472.0 S-to-C 452.0 O-to-C	Culvert Repair Medium Priority Culvert is caving in	Brown, Shirley Road Maintenance	Price, Lennell Johnson Ln Johnson Ln District 4
31948	09/16/20 12/13/21	Request Schedule Closed	Durations 453.0 S-to-C 440.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up may needs replacing please check106 also.	Brown, Shirley Road Maintenance	Smith, Robert Magnolia St Magnolia St District 3
32604	02/08/21 12/17/21	Request Schedule Closed	Durations 312.0 S-to-C 295.0 O-to-C	Culvert Repair Medium Priority Culvert need replacing	Brown, Shirley Road Maintenance	Westberry, Austin Hwy 16 E Hwy 16 E
32690	02/26/21 12/16/21	Request Schedule Closed	Durations 293.0 S-to-C 277.0 O-to-C	Ditching Medium Priority Ditch needs ditching, causing flooding onto his pasture	Brown, Shirley Engineering	Penn, Kent Dampeer Rd Dampeer Rd District 5

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32848	03/11/21 12/14/21	Request Schedule Closed	Durations 278.0 S-to-C 264.0 O-to-C	Road Condition Medium Priority Road needs repair	Brown, Shirley Road Maintenance	Sutherland, Barbara 128 West Side Ln West Side Ln District 1
32858	03/11/21 12/17/21	Request Schedule Closed	Durations 281.0 S-to-C 264.0 O-to-C	Ditching Medium Priority Needs ditching...possibly a culvert	Brown, Shirley Road Maintenance	Mister, Elaine South Deerfield Drive South Deerfield Dr District 1
33006	03/29/21 12/20/21	Request Schedule Closed	Durations 266.0 S-to-C 246.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Ross, Kerry Sharon Rd Sharon Rd District 5
33058	04/05/21 12/09/21	Request Schedule Closed	Durations 248.0 S-to-C 239.0 O-to-C	Ditching Medium Priority Ditch needs cleaning on Clarkdell Rd behind Bear Creek Ct	Brown, Shirley Road Maintenance	Wild, Jenny Bear Creek Ct Clarkdell Rd District 1
33110	04/09/21 12/21/21	Request Schedule Closed	Durations 256.0 S-to-C 235.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Strickland, Ron Hwy 43 Hwy 43 District 5
33118	04/12/21 12/17/21	Request Schedule Closed	Durations 249.0 S-to-C 232.0 O-to-C	Culvert Clean Out Medium Priority Culvert and driveway holding water	Brown, Shirley Road Maintenance	Gooden, Curtis Livingston Vernon Rd Livingston Vernon Rd District 4
33222	04/26/21 12/03/21	Request Schedule Closed	Durations 221.0 S-to-C 218.0 O-to-C	Ditching Medium Priority Requesting to have ditches to be cleaned out	Brown, Shirley Road Maintenance	Kurks, Greg 102 Meadow Park Dr Meadow Park Dr District 1

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33225	04/26/21 12/06/21	Request Schedule Closed	Durations 224.0 S-to-C 218.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Barry, Mary 144 North Old Canton Rd	North Old Canton Rd District 2
Ditches need to be cleaned out							
33259	04/29/21 12/03/21	Request Schedule Closed	Durations 218.0 S-to-C 215.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Scott, LB Goodloe Road	Goodloe Rd District 5
Needs ditching, water stands in ditch and near church							
33270	04/30/21 12/01/21	Request Schedule Closed	Durations 215.0 S-to-C 214.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Stacy, Mrs Kristin Hill Ct	Gluckstadt Rd District 3
Gluckstadt Road near Krisitn Hill Ct needs ditching. Says Shelton Marberry has looked at it							
33453	05/21/21 12/15/21	Request Schedule Closed	Durations 208.0 S-to-C 193.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Caller Lockett Drive	Lockett Dr District 5
Lockett Road needs gravel,grading							
33549	06/03/21 12/03/21	Request Schedule Closed	Durations 183.0 S-to-C 180.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hardacre, Patti Burrell Rd	Burrell Rd District 5
Need gravel on the road, due to the loggers							
33563	06/04/21 12/17/21	Request Schedule Closed	Durations 196.0 S-to-C 179.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Buck, David Rowdy 127 Lazy Oak Ln	Green Oak Ln District 1
culvert joints seprated needs to be repaired							
33665	06/18/21 12/20/21	Request Schedule Closed	Durations 185.0 S-to-C 165.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Robert Paul Dr	Robert Paul Dr District 5
Need culvert in the ditch on the side of the road							

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33674	06/18/21 12/20/21	Request Schedule Closed	185.0 S-to-C 165.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Zelden, Deonne 624 Lake Cavalier Road	Lake Cavalier Rd District 3
requesting to having the ditch and culvert in front of my home cleared. The culvert runs under the road and is clogged enough that w							
33704	06/23/21 12/15/21	Request Schedule Closed	175.0 S-to-C 160.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Cain Rd	Archie Cain Rd District 4
Requesting to have gravel and work down on gravel part of road							
33715	06/24/21 12/03/21	Request Schedule Closed	162.0 S-to-C 159.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hagler Camden Crossing	Camden Crossing District 4
Portion of the road is sinking in, unlevel to drive on							
33947	07/23/21 12/09/21	Request Schedule Closed	139.0 S-to-C 130.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Carson, Carol 111 Kit Carson Rd	Kit Carson Rd District 4
Requesting to have road graded and place more gravel on it							
33960	07/26/21 12/30/21	Request Schedule Closed	157.0 S-to-C 127.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clear, Drew Oak Trail	Oak Trail District 1
needs asphalt at end of driveway							
34030	08/03/21 12/17/21	Request Schedule Closed	136.0 S-to-C 119.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Gooden, Curtis 425 Livingston Vernon Rd	Livingston Vernon Rd District 4
Culvert is and ditch is holding water							
34043	08/04/21 12/17/21	Request Schedule Closed	135.0 S-to-C 118.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd	Williams Brooks Rd District 4
Need gravel and grading on road							

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34056	08/06/21 12/06/21	Request Schedule Closed	Durations 122.0 S-to-C 116.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Toddler Town Daycare 243 Yandell Rd	Yandell Rd District 1
Clean ditch on west end at least 50ft							
34057	08/06/21 12/16/21	Request Schedule Closed	Durations 132.0 S-to-C 116.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Morris Banks Rd	Banks Rd District 5
Needs to be graded							
34152	08/20/21 12/17/21	Request Schedule Closed	Durations 119.0 S-to-C 102.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Layman, Michael 217 Trace Harbor Rd	Trace Harbor Rd District 1
Ditch is holding water and will not drain							
34189	08/26/21 12/13/21	Request Schedule Closed	Durations 109.0 S-to-C 96.0 O-to-C	Ditching Medium Priority	Brown, Shirley Engineering	Johnson, Brandon 158 Beaufort Cir	Beaufort Cir District 4
Ditch needs cleaning and ditching work done between address 158 and 160 Beaufort Cir							
34215	09/01/21 12/01/21	Request Schedule Closed	Durations 91.0 S-to-C 90.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Burrell, Kevin Mullinville Road	Mullinville Rd District 5
FYI-Mr. Kevin Burrell called from #601-850-8266. He lives at 856 Mullinville Road in Camden. He said, the Road Department came to h							
34217	09/01/21 12/15/21	Request Schedule Closed	Durations 105.0 S-to-C 90.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Garner, James Ragsdale Rd	Ragsdale Rd District 4
Culvert stopped up							
34277	09/08/21 12/22/21	Request Schedule Closed	Durations 105.0 S-to-C 83.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	White, Robert 707 Harris Rd	Harris Rd District 4
Need culvert replaced							

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34298	09/09/21 12/17/21	Request Schedule Closed	Durations 99.0 S-to-C 82.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Boykin, Thomas Twelve Oaks Trace	Twelve Oaks Trace District 4
Needs culvert installed but will call when ready for it.							
34359	09/16/21 12/17/21	Request Schedule Closed	Durations 92.0 S-to-C 75.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Coffee, Mike 415 Traceview Rd	Traceview Rd District 1
Ditch needs cleaning out because of flood							
34361	09/17/21 12/17/21	Request Schedule Closed	Durations 91.0 S-to-C 74.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Euehler, Sherell Barnes Rd	Barnes Rd District 1
Need culvert installed on Barnes road but at the entrance on Rocks Rd							
34365	09/17/21 12/06/21	Request Schedule Closed	Durations 80.0 S-to-C 74.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Price, Chris Yandell Rd	Yandell Rd District 1
Gravel has washed away on driveway leaving pot holes							
34373	09/20/21 12/17/21	Request Schedule Closed	Durations 88.0 S-to-C 71.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Thompson, Patsy 180 Ancient Oaks Dr	Ancient Oaks Dr District 3
Ditch needs cleaning because of trees and debris							
34396	09/24/21 12/16/21	Request Schedule Closed	Durations 83.0 S-to-C 67.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Dunlap, Tommy Sharon Rd	Sharon Rd District 5
Culvert stopped up							
34411	09/27/21 12/07/21	Request Schedule Closed	Durations 71.0 S-to-C 64.0 O-to-C	Paving Request Medium Priority	Brown, Shirley Road Maintenance	Crawford, Michael Crawford rd	Crawford Rd District 4
FYI-Michael Crawford from Flora called from #662-402-1219 about Crawford Road needs resurfacing badly. Not sure if its on the list b ob was not completed. Apparently, someone called and complained because you can tell someone came back and threw some asphal							

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34424	09/29/21 12/09/21	Request Schedule Closed	71.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Williams, Julius Cobbville Dr	Cobbville Dr District 5
34455	10/05/21 12/15/21	Request Schedule Closed	71.0 S-to-C 56.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out where it was one that was replacaed	Brown, Shirley Road Maintenance	Watts Robinson Springs Rd	Robinson Springs Rd District 3
34460	10/05/21 12/17/21	Request Schedule Closed	73.0 S-to-C 56.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	White, Malcolm Old Hwy 51	Old Hwy 51
34483	10/08/21 12/10/21	Request Schedule Closed	63.0 S-to-C 53.0 O-to-C	Culvert Repair Medium Priority End of driveway, culvert need fixing	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St	Magnavox St District 4
35532	10/20/21 12/03/21	Request Schedule Closed	44.0 S-to-C 41.0 O-to-C	Road Condition Medium Priority Called to request to have the culvert that was recently replace be paved or have more gravel replaced on it	Brown, Shirley Road Maintenance	Caller Clarkdell Rd	Clarkdell Rd District 1
35551	10/22/21 12/16/21	Request Schedule Closed	55.0 S-to-C 39.0 O-to-C	Drainage Medium Priority There is a drainage pipe at the driveway near mailbox that is crumbling and damaged	Brown, Shirley Engineering	Ramsey, Mandi 267 Pinetree Ln	Pinetree Ln District 3
35561	10/25/21 12/17/21	Request Schedule Closed	53.0 S-to-C 36.0 O-to-C	Drainage Medium Priority Drainage near Way Rd and Way Cir, need ditching	Brown, Shirley Road Maintenance	Davis, Dorothy 1237 Way Rd	Way Rd District 5

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35564	10/25/21 12/30/21	Request Schedule Closed	66.0 S-to-C 36.0 O-to-C	Road Condition Medium Priority Road needs repair	Brown, Shirley Road Maintenance	Adams, Leon Laura Drive	Laura Dr District 4
35571	10/26/21 12/17/21	Request Schedule Closed	52.0 S-to-C 35.0 O-to-C	Ditching Medium Priority Ditching and culvert replacement	Brown, Shirley Road Maintenance	Bacon Laura Dr	Laura Dr District 4
35579	10/27/21 12/01/21	Request Schedule Closed	35.0 S-to-C 34.0 O-to-C	Pot Holes High Priority Worst part is near the paintball place mile stretch is horrible.	Brown, Shirley Road Maintenance	Quayle, Austin 1097 Barnes Rd	Barnes Rd District 1
35582	10/29/21 12/08/21	Request Schedule Closed	40.0 S-to-C 32.0 O-to-C	Road Condition Medium Priority Need road repaired at the dead end.	Brown, Shirley Road Maintenance	Unknown 220 Strong Rd	Strong Rd District 1
35584	11/01/21 12/15/21	Request Schedule Closed	44.0 S-to-C 29.0 O-to-C	Grading Medium Priority Needs grading and gravel	Brown, Shirley Road Maintenance	Holliday, Mrs Holiday Rd	Holiday Rd District 5
35586	11/01/21 12/28/21	Request Schedule Closed	57.0 S-to-C 29.0 O-to-C	Road Condition Medium Priority Need road repaired bad road shoulders	Brown, Shirley Road Maintenance	Hardy, Milly hardy rd 218	Hardy Rd District 3
35627	11/08/21 12/17/21	Request Schedule Closed	39.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced going across the road	Brown, Shirley Road Maintenance	Battle, Erik Vaughn St	Vaughn St District 4

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35633	11/10/21 12/13/21	Request Schedule Closed	Durations 33.0 S-to-C 20.0 O-to-C	Gravel Medium Priority Need gravel	Brown, Shirley Road Maintenance	Haralson Simpson Dr	Simpson Dr District 4
35635	11/10/21 12/10/21	Request Schedule Closed	Durations 30.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Foster, James Dinkins Rd	Dinkins Rd District 5
35649	11/15/21 12/15/21	Request Schedule Closed	Durations 30.0 S-to-C 15.0 O-to-C	Culvert Installation Medium Priority Need culvert installed across the street from this address. Will stake off	Brown, Shirley Road Maintenance	Johnson, Denson 572 Robinson Rd	Robinson Rd District 4
35651	11/15/21 12/17/21	Request Schedule Closed	Durations 32.0 S-to-C 15.0 O-to-C	Gravel Medium Priority Request to have gravel placed on the pipe leading to driveway	Brown, Shirley Road Maintenance	Nichols, Trinetta 140 Church Ln	Church Ln District 5
35652	11/15/21 12/08/21	Request Schedule Closed	Durations 23.0 S-to-C 15.0 O-to-C	Grading Medium Priority Requesting to have road graded	Brown, Shirley Road Maintenance	Customer Bo Murphy Rd	Bo Murphy Rd District 4

Open Requests: 61 **166.0 S-to-C Average Duration**
152.4 O-to-C Average Duration

Total Requests: 61 **166.0 S-to-C Average Duration**
152.4 O-to-C Average Duration